

Quality for the Lifetime of the furniture.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Blum will provide replacement products to the original purchaser when any instructions issued by Blum have been complied with, including without limitation, that the product has not been subject to improper use, improper operation or excessive load.

Blum will be responsible for any expenses associated with sending the replacement parts to your address [within Australia]. Removal of the defective product and/or installation of the replacement part is not covered under warranty.

Non-electrical components are covered by a lifetime warranty.

The warranty period for SERVO-DRIVE electrical components when used with Blum products is 5 years.

The warranty period for SERVO-DRIVE flex electrical components when installed following Blum's installation instructions is 5 years.

To make a claim, contact Blum customer service on 1800 179 186 or email info.au@blum.com where our customer service team will advise you on the process.

Blum Australia Pty. Ltd.

10 Blackbird Close Len Waters Estate NSW 2168

Phone: 1800 179 186 Email: info.au@blum.com



ISO 9001
Certified Quality
System



ISO 14001
Certified Environmental
System



ISO 50001
Certified Energy
System



 **blum**®



A kitchen can be as practical as it is beautiful.

At Blum, research and product development has provided insights that ensure that a kitchen can be as practical as it is beautiful. Blum Austria has been researching and observing kitchen users all over the world for over 60 years, this research ensures we develop the most practical product solutions and support initiatives such as DYNAMIC SPACE – ideas for practical kitchens.

Our goal is to ensure that our fittings systems provide comfort and function to furniture buyers for as long as the furniture is used. All Blum products are engineered to provide for a problem-free-use of the furniture during its lifetime, which is considered to be about 20 years. We achieve this goal by using the strictest internal guidelines that are the basis for our ISO 9001 quality management system. We also use our own testing laboratory in conjunction with other international testing organisations to monitor the quality of our products on a regular basis and observe how they are used in daily activities.

Be Inspired.

www.blum.com

